SMARTEYE-Secure – How to connect a device automatically to the internet – secured Wi-Fi

At some locations where this is supported, you will find **SMARTEYE-Secure**-slow in the overview of available wireless networks.

You can **automatically connect** your device to the Internet thanks to this secured wireless network without having to log on each time.

For this you only need to fill in your username and password once and carry out the following steps. .

How do I become eligible for this?

- You need to have an **active** username and password.
- Your device needs to have **all** the latest software updates including **updated operating system and manufacturer device drivers**.
- You need to have at least **2 available sessions** per device that you want to connect automatically as this method sometimes uses up to 2 sessions per device when moving/roaming in the building.

Please note! *Not all devices support this network and can require a software update in order to achieve a stable internet connection.*

Automatic settings

- Click on: **SMARTEYE-Secure** under available WiFi networks.
  - Devices with a slower WiFi adapter can only connect via: **SMARTEYE-Secure-2.4**
    - *In this case, we recommend purchasing one of the following WiFi adapters:*

- ***ASUS USB-AC53*** *WiFi Adapter (WiFi 5)*
- ***ASUS USB-AX55*** *WiFi Adapter (WiFi 6,* ***recommended****)*
- ***ASUS USB-BE92*** *WiFi Adapter (WiFi 7,* ***recommended****)*

- Fill in your username and password
- **Accept the security warning and/or the security certificate when asked**

Manual settings

In case of Windows

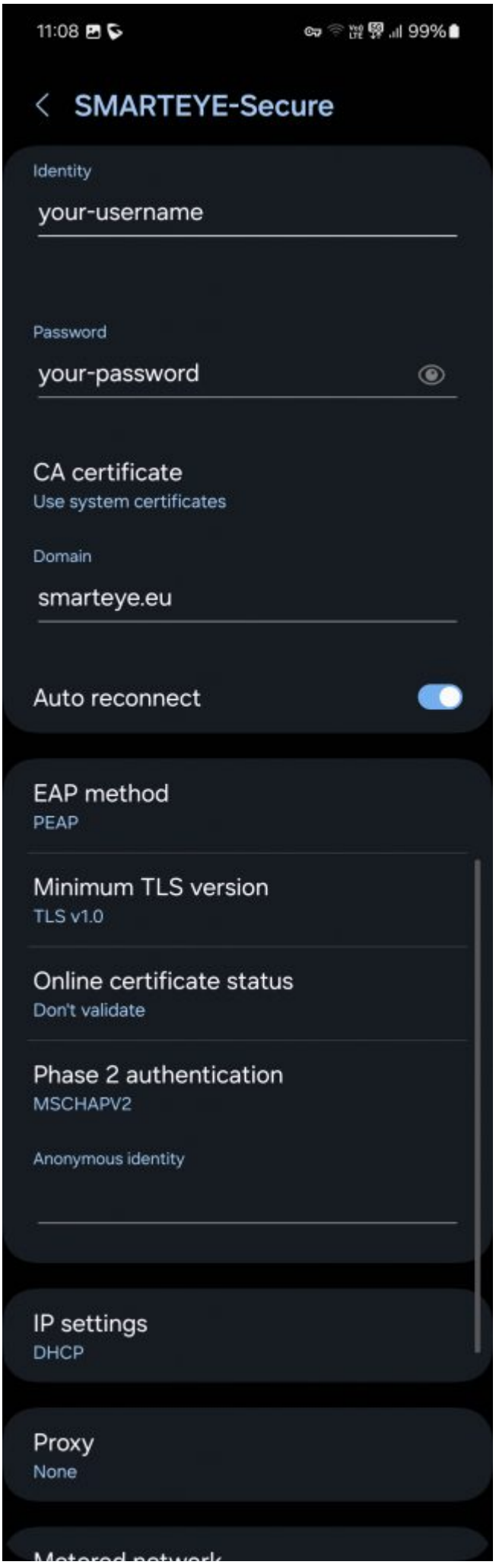
- SSID: **SMARTEYE-Secure**
- Security type: **WPA2-Enterprise**
- Encryption type: **AES**
- EAP type: **EAP (PEAP)**
- **Trust Server Certificate**

In case of Android 10 or older:

- EAP-Method: *PEAP*
- Phase 2-verification: *MSCHAPv2*
- CA-Certificate: *Don't validate*
- Identity: *Your username*
- Anonymous Identity: *leave empty*
- Password: *Your password*

In case of Android version 11:

- EAP-Method: *PEAP*
- CA-Certificate: *Use system certificates*
- Identity: *Your username*
- Anonymous Identity: *leave empty*
- Password: *Your password*
- Domain: smarteye.eu


11:08
99%
SMARTEYE-Secure
Identity
your-username
Password
your-password
CA certificate
Use system certificates
Domain
smarteye.eu
Auto reconnect
EAP method
PEAP
Minimum TLS version
TLS v1.0
Online certificate status
Don't validate
Phase 2 authentication
MSCHAPV2
Anonymous identity
IP settings
DHCP
Proxy
None

*Check whether your device has **all** available updates at its disposal and installed.*

***Important!** If you suddenly are unable to connect to the internet, check if you have sufficient data or sessions remaining in **My Dashboard**!*