# Order extra volume

Usage · https://www.smarteye.eu/docs/order-extra-volume/

## Ordering

- You can order extra volume using **My Dashboard.**
- To be able to order extra volume you need to have **credits**
- **Credits** can be purchased with a minimum of **20** credits for **€11 + transactiekost**
- You can order extra volume **per GB for 1 credit / month**
- You will only use your extra volume once **you surpass the included volume** in your account.
- The extra volume **will expire at the end of the month you activated it**.
  - **Example**: if you order extra volume op de 20th day, it will be available starting on the 20th and expire at the last day of the month
  - **Important**: Remaining credits will automatically be converted into extra volume until you deactivate the extra volume in My Dashboard!

## Deactivate

- You can deactivate extra volume in **My Dashboard.**
- Remove the extra volume **before the end of the month**. This way you avoid that the extra volume will also be activated for the next month
- Upgrading to a different package? In case you have extra volume enabled it will **automatically be disabled** with the upgrade!
- When you **run out of credits** the extra volume will a**utomatically be deactivated**.